

PCS

Managed IT Services



PCS

**ALWAYS ON. ALWAYS CONNECTED.
YOUR 24/7 TECH PARTNER.**

Managed IT Services Done Right

PCS Managed IT Services Plan is a proactive approach to managing your IT infrastructure with an easy, predictable budget. A PCS Managed Services Plan not only provides you the benefits of a great unlimited service at a fixed monthly cost, but also delivers to you the flexibility of a month to month technology support plan with a company that doesn't lock you into an annual contract!

PCS Managed IT Service plans allow you to focus on your business as we provide your company with the following services:

Virtual CIO:

- Access to seasoned IT experts.
- Strategic planning to match your budget.
- Proven multi-platform solutions.
- Ongoing technology opportunity discussions.

24/7 Helpdesk Support:

- Immediate IT assistance; 30-second response time with PCS LiveLine.
- 24/7 remote IT support.
- Single monthly service bill.

24/7 Server Monitoring & Alerting:

- Comprehensive resource and performance checks.
- File restoration testing to ensure quality of backups
- Quick response via pre-installed remote tools.

Backup Monitoring & Remediation:

- Continuous backup success checks.
- Prompt correction of backup failures.
- File restoration testing to ensure quality of backups

Hardware & Software Management:

- Automatic device scanning and inventory.
- On-demand inventory reports.
- Weekly Microsoft OS critical updates.
- After-hours deployment to prevent business interruption.
- Custom scheduling of updates for business-critical systems

Unlimited Break/Fix Support:

- All-inclusive device support.
- Available 24/7/365. We're always on and always connected.

PCS Locations:

NEW JERSEY - MOORESTOWN
856.596.4446

NEW JERSEY - VINELAND
856.596.4446

MASSACHUSETTS
617.546.5446

NEW JERSEY - NORTHFIELD
856.596.4446

DELAWARE / MARYLAND
302.456.9500

NEW YORK
732.456.8828

NEW JERSEY - RED BANK
732.456.8828

PENNSYLVANIA
215.426.1049

CALIFORNIA
951.234.3432

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